



GARAGE DOOR WARRANTY AGREEMENT

1773 West Lincoln Suite R, Anaheim, CA 92801

Construction-

Ziegler Inc. custom Garage Doors are warranted against defect due to any structural design flaw or operation failure for 1 year from from date of installation. Due to full exposure to the elements and weather conditions, wood garage doors will expand and contract causing bowing, checking and/or cracking. These are not defects, rather uncontrollable characteristics of natural wood. 3/8" tolerance for warping is allowed on Garage door widths up to 8' and 1/2" on door sections over 9'. There is no warranty against warping on sections over 16' wide. It is the sole responsibility of the the end user to select the type of material and/or door type that will offer the best results and longevity in each climate and/or environment. Due to the all wood construction of our garage doors, flexibility is required. This flexibility will create natural movement and sound in the wood. This is normal and necessary for the proper function off the garage door. Ziegler will repair or replace any Garage doors that fail to meet the conditions and stipulations below. Ziegler will do so at there discretion. Yearly maintenance is required.

Overlays-

Wood overlays are warranted for 1 year against defects in manufacturing (nailing, cutting, & Glueing) Overlays. Slight movements of wood up to 3/16" and small cracks are normal and not a sign of faulty craftsmanship. Minor checks & cracks are not considered to be a defect. Color and grain variations are unique to natural wood and not considered a defect. The type of overlay should be chosen based on the garages overall exposure to direct elements.

Hardware-

Ziegler will replace any hardware component due to manufactures defect within (1) year of installation except for overhead torsion springs, which are warranted for 12,000 cycles. Our garage doors are outfitted with hardware designed for the most stringent door designs. Garage Doors over 18' in width and 8' in height will require more maintenance than standard size doors. Additional size and weight will equate to more garage door opener service and garage door adjustments that will be at the sole expense of the end user. Any hardware not approved by Ziegler inc will void warranty. All replacement is contingent on manufactures availability and.

Opener: Ziegler will honor door opener manufactures warranties for parts and replacement excluding all labor costs. Side mounted operators can only be used in standard job applications as specified by Ziegler. Please refer to your drawing.

Installation-

Standard 1 year Limited Warranty on installation. All garage doors are installed true and plum regardless of the shape of the opening. All fasteners and brackets to be secured properly. Garage door openings must be equipped with proper support backing as specified in the Ziegler backing diagram. Ziegler is not responsible for any repairs due insufficient or faulty backing. Gaps in weatherstripping may occur based on the trajectory of your garage door opening. Garage Door weather strip is not a sealed barrier but an aid to reduce the amount of weather and debris that may enter your home. Most garage door openings are not exactly plum.

Warranty Excludes the following

- 1.) Color variation, small cracks, splitting, bowing, swelling or expanding and contracting of any overlay material as described above.
- 2.) Lack of maintenance and normal wear and tear. Damages caused beyond Ziegler's control.
- 3.) Direct sunlight, wind, excessive rain or moisture, sprinklers, hoses and / or other extenuating circumstances
- 4.) Unauthorized alterations or 3rd party specification requirements /or service by anyone other than Ziegler.
- 5.) Improperly finished doors.
- 6.) Failure due to improper or insufficient backing support.
- 7.) Acceptable noises associated with the normal function of opening and closing of the garage door sections and hardware.

Finish Ziegler Inc. warrants all defects in finish (1) year from installation. Fading of color and general movement of wood and joints is not considered defective as well as color differentiation from tannins, putty or nail holes. Color variations as well as varying grain patterns are normal and to be expected in natural wood. Exterior finishes and colors should be chosen based on location & exposure to elements. Garage Doors should be inspected semi-annually to determine if excessive wear to top coat has occurred. Please refer to Ziegler Finishing Instructions & Warranty for details.

All warranty deficiency / complaints must be submitted in writing or email to Ziegler Inc. . Upon submitting a written complaint notification, Ziegler will diagnose the claim and determine a solution. Ziegler reserves the right to determine whether a correction requires repair of defects or replacement of materials. Ziegler door is not liable for a construction defect resulting from damage by others.
