



EXTERIOR DOOR WARRANTY AGREEMENT

1773 West Lincoln Suite R, Anaheim, CA 92801
phone (714) 437-0870 email info@zieglerdoorsin.com

Construction-

Ziegler Inc. Exterior Doors are warranted against defect due to any structural design flaw or operation failure for 1 year from from date of installation. An overhang or eve must provide a minimum projection of 1/2 the door height. Due to exposure to the elements and weather conditions, exterior doors will expand and contract causing bowing, checking and/or cracking. These are not defects, rather uncontrollable characteristics of natural wood. 1/4" tolerance for warping is allowed on Gate heights up to 8' and 1/2" on gates 8'-10'. There is no warranty against warping on doors over 10' high. It is the sole responsibility of the end user to select the type of material and/or door type that will offer the best results and longevity in each climate and/or environment. Ziegler will repair or replace any doors that fail to meet the conditions and stipulations below.

Overlays and Casing-

Wood overlays are warranted for 1 year against defects in manufacturing (nailing, cutting, & Glueing) Overlays. Slight movements of wood up to 3/16" and small cracks are normal and not a sign of faulty craftsmanship. Minor checks & cracks are not considered to be a defect. Color variations are unique to natural wood and not considered a defect. The type of wood should be chosen based on the entry systems overall exposure to direct elements. Casing is designed to transition your new doors with your existing opening. Due to imperfect circumstances door casings may have inconsistencies in thickness and width to accommodate the door opening. Doors without proper overhang as outlined above will void warranty.

Hardware-

Our exterior doors are designed to be outfitted with 2 1/4" thick functioning handles / hardware including multi point and mortise locks. Ziegler will warrant defective Emtek, Rocky Mountain and Baldwin hardware only from (1) year of installation (not including labor). There is no warranty on any other hardware supplied by other. All replacement is contingent on manufactures availability. Hinges and or pivots are warranted also for (1) year against defect and will be replaced at no cost. Noisy hinges due too lack of lubrication are not considered a defect.

Installation-

Standard 1 year Limited Warranty on installation. All doors are installed correctly based on customer approved drawings. . Imperfect edges are not considered defective. Minor finish nail holes are necessary and allowed on all door stops.

Weatherproofing-

Door Jamb's can be weatherproofed 2 ways. If new construction it is up to the end user to weatherproof walls and and provide sill for threshold threshold. Ziegler will use rubber flashing tape to cover the perimeter of jamb's and header. Retrofit applications will have waterproof foam insulation injected at air gaps. Thresholds to be attached with Waterproof PL Caulk Adhesive. Severe storms or direct water impact could cause water intrusion and is not considered defective.

Warranty Excludes the following

- 1.) Color variation, small cracks, splitting, bowing, expanding and/ or contracting of any overlay material.
- 2.) Lack of maintenance and normal wear and tear Damages caused beyond Ziegler's control.
- 3.) Direct sunlight, severe storms, wind, excessive moisture, sprinklers, hoses and / or other extenuating circumstances
- 4.) Miss use ,unauthorized alterations and/or service by anyone other than Ziegler.
- 5.) Improperly finished doors or any surface rust on metals
- 7.) Labor to fix or replace Hardware
- 8.) Failure due to improper mounting support or un-even surfaces , stucco, stone, etc that create inclement job circumstances.

Finish: Ziegler Inc. warrants defects in finish (1) year from installation. Fading of color and general movement of wood and joints is not considered defective as well as color differentiation from putty or nail holes. Color variations as well as varying grain patterns are to be expected in natural wood. Exterior wood door finishes that are subjected to more rigorous conditions will wear faster. Exterior finishes should be chosen based on gate locations & exposure to elements. Gates should be inspected semi-annually to determine if excessive wear to top coat has occurred. See complete Ziegler Finish Warranty.

All warranty deficiency / complaints must be submitted in writing or email to Ziegler Inc. . Upon submitting a written complaint notification, Ziegler will diagnose the claim and determine a solution. Ziegler reserves the right to determine whether a correction requires repair of defects or replacement of materials. Ziegler door is not liable for a construction defect resulting from damage by others.
