



GATE WARRANTY AGREEMENT

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Construction-

Ziegler Inc. Gates are warranted against defect due to any structural design flaw or operation failure for 1 year from from date of installation. Due to full exposure to the elements and weather conditions, gates will expand and contract causing bowing, checking and/or cracking. These are not defects, rather uncontrollable characteristics of natural wood. 1/4" tolerance for warping is allowed on Gate heights up to 6' and 1/2" on gates over 6'. It is the sole responsibility of the the end user to select the type of material and/or door type that will offer the best results and longevity in each climate and/or environment. Ziegler will repair or replace any Gates that fail to meet the conditions and stipulations below. Ziegler will do so at their discretion.

Overlays-

Wood overlays are warranted for 1 year against defects in manufacturing (nailing, cutting, & Glueing) Overlays. Slight movements of wood up to 3/16" and small cracks up to 5" are normal and not a sign of faulty craftsmanship. Minor checks & cracks are not considered to be a defect. Color variations are unique to natural wood and not considered a defect. The type of overlay should be chosen based on the gates overall exposure to direct elements.

Hardware-

Our gates are designed to be outfitted with heavy duty gate latches, Dead Bolts and non functioning decorative handles / hardware. Entry door hardware such as functioning handsets, keypads and any other hardware not intended for exterior usage will void warranty. Any hardware not approved by Ziegler inc will void warranty. Ziegler will replace any part due to manufactures defect within (1) year of installation (not including labor). All replacement is contingent on manufactures availability.

Installation-

Standard 1 year Limited Warranty on installation. All gates are installed correctly based on customer approved drawings. Copper caps are custom made and put in place by hand at time of installation. Imperfect edges are not considered defective. Minor finish nail holes are necessary and allowed on all door stops.

Warranty Excludes the following

- 1.) Color variation, tannin bleed, small cracks, splitting, bowing, expanding and/ or contracting of any overlay material.
- 2.) Lack of maintenance and normal wear and tear Damages caused beyond Ziegler's control.
- 3.) Direct sunlight, wind, excessive moisture, sprinklers, hoses and / or other extenuating circumstances
- 4.) Unauthorized alterations and/or service by anyone other than Ziegler.
- 5.) Improperly finished doors or any surface rust on metals
- 7.) Labor to fix or replace Hardware
- 8.) Failure due to improper mounting support or un-even surfaces , stucco, stone, etc that create inclement job circumstances.

Finish For gates purchased unfinished the end user must stain/paint in accordance with Ziegler Finish instructions. Ziegler Inc. warrants defects in all finishes (1) year from installation with the exception of White Oak which is warranted for 6 months. Fading of color and general movement of wood and joints is not considered defective as well as color differentiations from tannins, putty or nail holes. Color variations as well as varying grain patterns are normal and to be expected in natural wood. Gate finishes that are subjected to more rigorous conditions may wear faster. Exterior finishes should be chosen based on gate locations & exposure to elements. Gates should be inspected semi-annually to determine if excessive wear to top coat has occurred. For complete finish warranty see Ziegler Finish Instructions.

All warranty deficiency / complaints must be submitted in writing or email to Ziegler Inc. . Upon submitting a written complaint notification, Ziegler will diagnose the claim and determine a solution. Ziegler reserves the right to determine whether a correction requires repair of defects or replacement of materials. Ziegler door is not liable for a construction defect resulting from damage by others.
