



ENTRY GATE WARRANTY

Construction

Ziegler Entry Gates are custom fabricated to fit your opening. Our standard painted metal gate frames are warranted against structural defect for 15 years. Metalized coatings extend warranty to 20 years. Our steel frames are built with an 1/4" tolerance up to 16'. All other defects such as sagging, bowing and warping that are due to structural design flaw are warranted for 1 year from completion.

Overlays

Wood overlays are warranted for 2 years against defects including major cracking and excessive warpage of over 1/4". Wood overlays are warranted for one year against defects in manufacturing (nailing, cutting, & glueing). Overlays should be chosen based on the doors exposure to the elements. All wood will expand when the climate is moist & shrink when dry. This creates movement in the wood which can sometimes cause cupping and small gaps at the trim joints. It is the sole responsibility of the the end user to select the type of overlay material that will offer the best results and longevity in each climate and/or environment.

Hardware

Hinges, flush bolts, handles, lock sets are warranted against defect in manufacture and installation for one year.

Installation

Standard 1 year Limited Warranty on installation. All Gates are installed true and plum. Ziegler is not responsible for openings that are not level and uneven finished surfaces that create obtuse job applications. For automated openers see the manufactures warranty pertaining to your model number.

Warranty Excludes the following

- 1.) Minor cracking 1-2", expanding and/ or contracting of any overlay material. Raw edges that may appear due to expansion and contraction of wood.
- 2.) Lack of maintenance - improperly finished gates. Damages caused beyond Ziegler's control.
- 3.) Direct sunlight, excessive moisture poor drainage and / or other extenuating circumstances.
- 4.) Unauthorized alterations and/or service door by anyone other than Ziegler Inc.
- 5.) Normal wear and weathering to materials caused by exposure to the elements.
- 6.) Gaps where obtuse installation occurs.
- 7.) Defects in operation due to improper or insufficient footings supplied by others.
- 8.) Defects caused by mother nature which may cause any footings to be compromised.

Finish / Refinish

Ziegler warrants defects in color or clear coat finish (2) two years from installation and covers all areas that may be exposed to the elements including tongue and groove and trim joints. Slight fading 10% of color and general movement of wood and joints is not considered defective as well as color variation from putty or natural oils that wood excrete. Exterior finishes should be chosen based on door location & exposure to elements. Doors should be inspected annually to determine if excessive wear to top coat has occurred.

All warranty deficiency / complaints must be submitted in writing or email to the manufacture. Upon submitting a written complaint notification, the manufacturer will diagnose the problem and determine a solution to correct the problem. All corrections include material & labor. The manufacture reserves the right to determine whether a correction requires repair of defects or replacement of materials. Ziegler door is not liable for a construction defect resulting from damage due by others.