



ECO / COMPOSITE GARAGE DOOR WARRANTY

Garage Door Sections

Ziegler Garage Doors are made from the highest quality materials available. **Our eco garage door frames are made up small wood components finger jointed together and warranted against cracking or splitting for 25 years.**

The outer composite top coat is resin impregnated and warranted for life against splitting or delaminating. All Ziegler Garage Doors are warranted against defects in manufacturing (nailing, cutting, & glueing) for two years.

Hardware

All Hardware, Hinges, Rollers, and Tracks are warranted against defect for two years. Torsion springs and other related hardware are warranted for 12,000 cycles whichever is first.

Installation

Garage Doors to be installed & serviced according to Ziegler Door installation & service manual. Installations warranted against defect in workmanship for two years. Refer to manual for model and exact instructions.

Warranty Excludes the following

- 1.) Separation of overlay trim at joints. Expanding and/ or contracting of any overlay material. Joints may appear overtime.
- 2.) Excessive noise due to painting of interior & in-between door sections as well as hardware or lack of maintenance & lubrication.
- 3.) Defects due to improperly or un finished doors.
- 4.) Unauthorized alterations and/or service door by anyone other than an authorized Dealer.
- 5.) Abnormal wear and weathering to materials / finish caused by over exposure of the elements.
- 6.) Any Damages caused beyond the manufactures control. Any damages occurred from over abuse from elements and usage.

Finish / Refinish

Ziegler Wood Products warrants defects in finish (2) two years from installation. Slight fading of color and general movement of wood and joints is not considered defective as well as color differentiation from putty or nail holes. Putty from nail holes may show discoloration, this is exterior finishes should be chosen based on door location & exposure to elements. Doors should be inspected annually to determine if excessive wear to top coat has occurred.

All of our garage doors will require an adjustment after the first couple of month of usage. Once the garage door has acclimated to its environment, the components tend to need a little fine tuning to get optimum performance out of the system.

All warranty deficiency / complaints must be submitted in writing to the manufacture. Upon submitting a written complaint notification, the manufacturer will work with authorized dealers to correct the problem. All corrections include material & labor. The manufacture reserves the right to determine whether a correction requires repair of defects or replacement of materials.