



CARRIAGE DOOR WARRANTY

Construction

Ziegler Carriage Doors & Gates are made from the finest hand picked lumber available. **Our Doors are warranted against defect due to any structural design flaw or operation failure for 1 year from completion of contract.** Exposure to the environment may cause bowing checking and/or cracking. especially to all wood products. These are not defects. They are only unforeseen and uncontrollable characteristics of natural wood. Our wood frames are constructed with 1/4" tolerance in mind while our steel frames are built with an 1/8" tolerance. It is the sole responsibility of the the end user to select the type of material and/or door type that will offer the best results and longevity in each climate and/or environment.

Overlays

Wood overlays are warranted for 2 years against defects including major cracking and excessive warpage of over 1/4". Wood overlays are warranted for one year against defects in manufacturing (nailing, cutting, & glueing) Overlays should be chosen based on the doors exposure to the elements. All wood will expand when the climate is moist & shrink when dry. This creates movement in the wood which can sometimes cause cupping and small gaps at the trim joints. This is not considered a defect, yet natural aging of the wood. Overlays are warranted against defects in manufacturing (nailing, cutting, & glueing) and major cracking for one year. Minor checks & cracks are not considered to be a defect.

Hardware

Hinges, flush bolts, handles, lock sets are warranted against defect in manufacture and installation for one year.

Installation

Standard 1 year limited warranty on installation. All doors are installed true and plum. All doors & hardware to remain properly fastened as well as work properly without obstruction. 98% weather seal for carriage door applications. Ziegler is not responsible for openings that are not level and uneven finished surfaces that create obtuse job applications.

Warranty Excludes the following

- 1.) Minor cracking, splitting, bowing, expanding and/ or contracting of any overlay material. These are natural properties of wood.
- 2.) Lack of maintenance - improperly finished doors. Damages caused beyond Ziegler's control.
- 3.) Direct sunlight, excessive moisture poor drainage and / or other extenuating circumstances.
- 4.) Unauthorized alterations and/or service door by anyone other than an authorized Dealer.
- 5.) Normal wear and weathering to materials caused by exposure to the elements.
- 6.) Weather stripping gaps where obtuse installation occurs and where thresholds are not used.

Finish / Refinish

Ziegler warrants defects in color or clear coat finish (2) two years from installation and covers all areas that may be exposed to the elements including tongue and groove and trim joints. Slight fading 10% of color and general movement of wood and joints is not considered defective as well as color variation from putty or natural oils that wood excrete. Exterior finishes should be chosen based on door location & exposure to elements. Doors should be inspected annually to determine if excessive wear to top coat has occurred.

All warranty deficiency / complaints must be submitted in writing or email to the manufacture. Upon submitting a written complaint notification, the manufacturer will diagnose the problem and determine a solution to correct the problem. All corrections include material & labor. The manufacture reserves the right to determine whether a correction requires repair of defects or replacement of materials. Ziegler door is not liable for a construction defect resulting from damage due by others.