

ALUMINUM DOOR WARRANTY

Construction & Installation

Ziegler Inc. Aluminum Garage Doors are warranted against defect due to any structural design flaw or operation failure for 1 year from completion of contract. When installed for residential our garage doors are warranted against oxidation or corrosion of resulting from exposure to normal environmental conditions such as rain, ice, snow and sunlight for as long as you own your home, subject to the below schedule. Minor surface variations are not considered defects. All Garage Doors are installed true & plumb. Ziegler is not responsible for out of square openings, uneven surface conditions or openings without proper backing.

Finishes

All anodized door finishes provided by Ziegler are warranted for as long as you own your home. Color variations of anodized finishes are inherent due to material lots, environmental, chemical and equipment variations and not considered a defect. If more precise color tolerances are required, please consider a painted or powder coated finish. Color fading and/or chalking of painted/powder coated finishes are inherent after exposure to sun-light and is not considered a defect. Minor scratches and abrasions, which occur in shipping or handling of the door, are not considered a factory defect regardless of finish type. Exposure to harsh environmental conditions such as salt air requires more frequent and additional maintenance/cleaning.

Ziegler Inc. reserves the right to determine whether the defect will be repaired or replaced. When replacement is necessary, Ziegler Inc. agrees to replace the defective finished aluminum garage door sections (Hardware is separate) to the original purchaser from the date of original shipment, as follows:

Five Years (5) - Complete replacement of finished door sections
Ten Years (10) - *50% discount off finished replacement door sections
Twenty Years (20) - *25% discount off finished replacement door sections
Lifetime - *10% discount off finished replacement door sections

*Discounts refer to manufacturer's current wholesale price of factory finished door sections and do not include aftermarket finishes as well as any packaging, shipping, transportation, labor, and/or field service charges that may occur

Hardware

All other components of the door and hardware (hinges, tracks, electric springs, rollers) are warranted against defects in material and/or workmanship for a period of one year from the shipment date. Ziegler will not be liable for special, incidental or consequential damages, subject to specific rights afforded to a buyer regarding limitations and time periods. Ziegler reserves the sole right to determine whether the defect is a result of a manufacturing defect or abuse to the product.

Exclusions

This warranty shall be void, if the product was subjected to abuse, misuse, neglect, lack of proper maintenance or if the product was altered during or after installation in any way that may have impaired its safety, operation or efficiency. Ziegler Inc.will not be responsible for any damages resulting from the product hit by any external object or force.